



# SPECIAL SENIOR RESOURCES

If you are a senior citizen (or know someone who is) and would like information regarding the natural gas industry, there are ways you can save money. This publication highlights these options. Take advantage of these special resources just for seniors.

## **ATLANTA GAS LIGHT SENIOR DISCOUNT**

All seniors who qualify may receive up to a \$14 discount off their Atlanta Gas Light base charge.

### **Qualification Requirements:**

- ▶ The gas service account must be in the senior's name
- ▶ The senior must be sixty-five (65) years of age or older
- ▶ The total annual income (before taxes) for the household must be less than \$14,355
- ▶ The senior must have a social security number
- ▶ Return the completed application to Atlanta Gas Light for processing

Local natural gas educators have copies of the application. You may also go to the following website to download and print the application:

[www.psc.state.ga.us/consumer\\_corner/AGL-senior\\_discount\\_app.pdf](http://www.psc.state.ga.us/consumer_corner/AGL-senior_discount_app.pdf)

**For ANY questions regarding Senior Discount, call: 1-800-ASKUGA1**

## **SENIOR RATE PLANS FROM APPROVED NATURAL GAS MARKETERS**

Many marketers offer special rate plans for seniors. Some have income and age restrictions, while some only have an age restriction. **How do you know who has the best plan for you?** Follow these steps:

- ▶ Visit the Georgia Public Service Commission's website to see a current list of all approved natural gas marketers: [www.psc.state.ga.us/gas/certified\\_marketers.asp](http://www.psc.state.ga.us/gas/certified_marketers.asp)

- ▶ If you do not have access to a computer, contact the Georgia Public Service Commission and request a copy of the most current rate plan information available:
  - ▶ **Toll-free in Georgia (outside Metro Atlanta) 800-282-5813**
  - ▶ **Metro Atlanta: (404) 656-4501**
- ▶ Each marketer has listed a website, phone number and address so that you can communicate with the marketer and obtain accurate information about senior plans offered.

**For ANY questions regarding Senior Rate Plans, call: 1-800-ASKUGA1**

### **CHANGING FROM ONE MARKETER TO ANOTHER**

- ▶ If you choose to change your marketer or rate plan, call the marketer of your choice and verify the information about the rate plan.
- ▶ If you choose to change, be sure you are not currently on a fixed-rate plan with your current marketer. There may be a penalty for leaving your fixed rate plan before it ends.
- ▶ Consumers may change marketers once every twelve (12) months without paying the \$7.50 switching fee.
- ▶ New customers may be asked to pay a deposit (which should not be more than \$150.00).
- ▶ Also, be sure to ask what your customer service charge will be. This is a fee you pay directly to the marketer and may be influenced by your credit score.

If you would like to talk to a natural gas educator to review these steps, please contact your local county Extension office. A trained natural gas educator can customize a program for you.

**For ANY questions regarding changing your marketer, call: 1-800-ASKUGA1**



THE UNIVERSITY OF GEORGIA

## **COOPERATIVE EXTENSION**

Colleges of Agricultural and Environmental Sciences & Family and Consumer Sciences

### **SOURCES**

“Consumer Corner – Natural Gas,” Georgia Public Service Commission, available at [http://www.psc.state.ga.us/consumer\\_corner/cc\\_gas/cc\\_gas.asp](http://www.psc.state.ga.us/consumer_corner/cc_gas/cc_gas.asp).

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**For more natural gas information, visit us at [www.fcs.uga.edu/naturalgas](http://www.fcs.uga.edu/naturalgas)**