

# Student Care & Outreach: The Hub of Care and Support

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# SCO: Hub of Care and Support

Serving often as the starting point for students, families, faculty, and staff, who are navigating stressful events:

- Academic issues
- Substance abuse
- Change in financial situation
- Emotional distress
- Mental health resources
- Death of a family member or friend
- Social and adjustment issues
- Complex family issues



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# SCO: Hub of Care and Support

Building an individualized network of support for each student (non-clinical case management)

Tailoring interventions to the specific circumstances of each student



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## Direct support

- Resource for resources
- Responding to faculty and staff concerns
- Collaborating with parents and families without sharing private information

## Gathering information

- Documenting student interactions across campus in order to build an individualized plan for students

## Providing interventions

- Hardship Withdrawals
- Absence notifications
- Incidence Response
- Embark@UGA – Housing insecurity

## Outreach

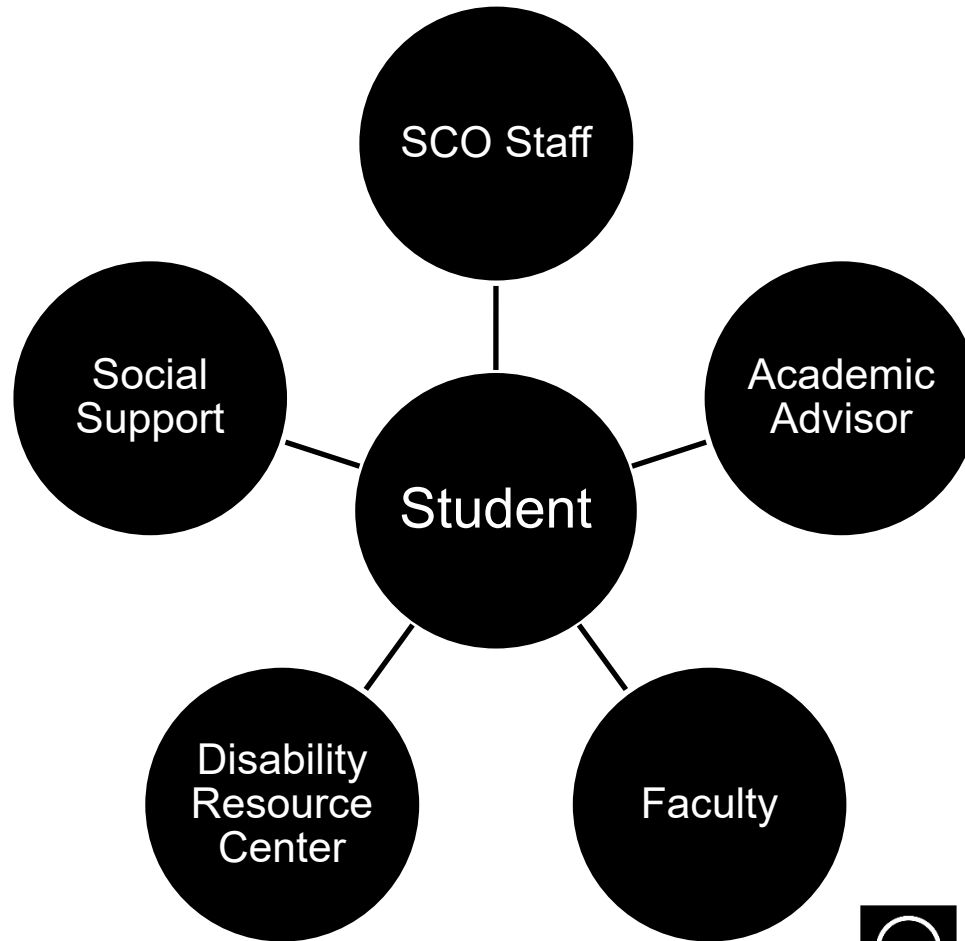
- Using data to identify students for proactive outreach
- Trainings for faculty, staff, and students



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# Building an Individualized Network of Support - Example



# Contact Us

- **Email**: [sco@uga.edu](mailto:sco@uga.edu)
- **Call us**: 706-542-7774
- **Visit us**: 325 Tate Student Center  
We are open for walk-ins from 8am – 5pm, Monday – Friday
- **Fill out an online report**: [sco.uga.edu](http://sco.uga.edu)



# sco.uga.edu

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## Report a Concern for a Student

If you would like to report concern for a UGA student, Student Care & Outreach encourages you to submit an online report. Expressing concern proactively can help with early intervention and success. Once received, a staff member will contact you for more information. For emergencies, please contact 911.

[CLICK HERE TO REPORT A CONCERN](#)



## Hardship Withdrawals

Student Care and Outreach oversees the request and approval process for hardship withdrawals. If you believe you are experiencing a situation that may require a hardship withdrawal, we encourage you to reach out to Student Care and Outreach to discuss options and resources.

[MORE INFO](#)



## Resources

Student Care & Outreach connects students with resources across campus. The folder shown above highlights some of the available resources. To request copies of this folder, please contact the Office of the Dean of Students at 706-542-7774.

[CLICK HERE TO VIEW IMAGE](#)



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